# jpg

# Discussion 4 – INT

* Core function of link working for residents and how should this operate in the community?
* Have care coordinators – barriers – when there is no response from other sectors e.g. housing
* Need something in place after 12 weeks – support groups
* Mental health is a linear journey – they might not be getting enough support long terms
* Need to join up arts/secondary care organisations and primary cares (re arts network) and refer back
* North Lewisham has done a 10 year plan in the past for integrated care
* Have we mapped to see the impact of that integration/efficiency?
  + Housing/ social services need to be looked at and joined up
  + Data sharing is a major problem
  + Have established a social prescribing housing partner will be really important
  + It’s about making sure organisations are given the right training and induction

What types of services are most needed by INTs?

* Autism support – connector to work with the job centre
* Appointments, finance, housing etc. – need support
* Access to advice services – job center have had to extend hours
* Many people with long-term illnesses are not supported by JC
* Citizen’s Advice
* Food banks

What are the current gaps for residents?

* Digital
* GP can only be accessed online
* Health conditions have a knock on effect on other things
* Other issues might come out through face-to-face that won’t digitally
* Need to look at gaps report

Connectivity of these services is important (Job centre, housing, social care etc)

Holistic approach is needed.

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AI-generated content may be incorrect.

# Discussion Notes

* How many caseloads can 1 person deal with - they won’t have capacity to support every case.
* Trust is a significant issue.
* Most vulnerable people lack trust.
* Grassroots orgs often are reached out to
* large orgs get the money but grassroots orgs are asked to do the work.
* VCS usually have the trust of the community already & know their community
* large orgs concerned with meeting targets - not new interventions
* Capacity building org can train other orgs to offer support & intervention.

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AI-generated content may be incorrect.

# Gaps

* Most support is too short
* People might signpost but not take you there
* Some people need more than signposting
* Some need going to their home

Every contact counts

* We are the front door for people – it’s not just the link workers
* Having a forum where people can come together and problem solve
* Picking up on small details

Expected outcomes:

* + Tackling isolation, homelessness & mental wellbeing
  + People need the right training to recognise what is needed – mental health 1st aid support
  + Person Centered approach
  + Job center will have more info on a person – Arts orgs might have specific info – Link workers can link this info together

Drug & alcohol addiction has effects on many people surrounding the addiction

* Bring substance misuse colleagues into the conversation
* Bringing back health forums – different stakeholders reporting back quarterly
* Other social problems - crime complex issues that are all joined up

Had a social inclusion person from groundwork -> no longer in post